

# Terms and Conditions

## 1. Rate Basis

- All rates are quoted in USD.
- Accommodation rates are per room per night unless otherwise stated.
- Rates are offered on a fully inclusive basis unless specified.

## 2. Seasonal Periods

- High Season: 1 July – 28 February
- Low Season: 1 March – 30 June
- The property is closed during April and May.
- Peak holiday period: 20 December – 10 January.

### 3. Minimum Stay

- Minimum stay requirements are outlined in the current rate sheet.

### 4. Children Policy

- Manta welcomes children from seven years of age.
- Child rates apply to children under 12 years.
- The Underwater Room is available to guests aged 12 and above.

### 5. Booking Process

- A provisional booking will be held subject to availability.
- A pro forma invoice is issued for review and approval.
- Booking confirmation is secured upon receipt of the required deposit.

## 6. Payment Terms

- A 30% deposit is required to confirm a booking.
- The balance is due 30 days prior to arrival.
- Payments are payable to The Manta Limited.

(Banking details provided below.)

## 7. Cancellation Policy

Cancellation charges apply to the total booking value:

- 60 days or more prior to arrival: No charge
- 59–30 days prior to arrival: 50%
- 29 days or less prior to arrival: 100%

All cancellations must be confirmed in writing.

## 8. Amendments

- Amendments are subject to availability.
- Rate differences may apply where applicable.

## 9. No-Show

- Non-arrival without written cancellation will be charged at 100% of the booking value.

## 10. Additional Charges

- Impact Contribution
- Zanzibar Infrastructure Tax
- PECCA conservation fee
- Airport transfers

(All as outlined in the current rate sheet.)

## 11. Banking Details

SWIFT CODE: CORUTZTZ

CURRENCY: USD

BRANCH CODE: 4282

ACCOUNT NAME: THE MANTA LIMITED

ACCOUNT NUMBER: 0250348979300

BANK ADDRESS: CRDB Bank PLC

P.O Box 268 Dar es Salaam

BANK CONTACT DETAILS: Phone +255 222 197 700

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